

AGENDA MANAGEMENT SHEET

Name of Committee Overview And Scrutiny Board
Date of Committee 10th November 2010
Report Title Scrutiny Reviews Progress Report and New Proposals for Task and Finish Groups
Summary The Board is asked to comment on the progress of scrutiny reviews and consider any new proposals for task and finish groups to undertake reviews.

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No.

Would the recommended decision be contrary to the Budget and Policy Framework?

Background papers None

CONSULTATION ALREADY UNDERTAKEN:- Details to be specified

- Other Committees
- Local Member(s) N/A
- Other Elected Members Councillors Chris Saint, Les Caborn, Mike Doody, June Tandy, John Whitehouse
- Cabinet Member For information Councillors: Colin Hayfield, Peter Butlin, Martin Heatley.
- Chief Executive
- Legal Jane Pollard
- Finance
- Other Strategic Directors David Clarke, Strategic Director of Resources, Monica Fogarty Assistant Chief Executive
- District Councils

Health Authority

Police

Other Bodies/Individuals

FINAL DECISION YES

SUGGESTED NEXT STEPS:

Details to be specified

Further consideration by this Committee

To Council

To Cabinet

To an O & S Committee

To an Area Committee

Further Consultation

Agenda No

Overview and Scrutiny Board - 10th November 2010.

Scrutiny Reviews Progress Report and New Proposals for Task and Finish Groups

Report of the Strategic Director Customers, Workforce and Governance

Recommendation

That the Overview and Scrutiny Board

- (1) Comments on the progress of the scrutiny reviews
- (2) Considers any new proposals for task and finish groups
- (3) Decides which groups it wishes to commission and appoints the members and chairs of those groups.

1. Background

- 1.1. At its meeting on 5 October 2010 the Board commissioned 2 new task and finish groups (Household Waste Recycling Centre Provision and Adult Social Care Low Level Prevention Services). It also approved the terms of reference of 2 previously commissioned groups (Communication with the Public & Financial Accountability and Public Service Reform).
- 1.2 The Board requested that the following be revised for further consideration
 - Hospital discharges and re-ablement services (revision appendix A)
 - Control of alcohol -review of licensing across the county
 - Supporting the local economy

The proposed terms of reference for the latter 2 reviews will be circulated following their consideration by the Communities Overview and Scrutiny Committee on 3rd November 2010. North Warwickshire Borough Council has made a number of comments relating to draft terms of reference for the control of alcohol proposed review which will be considered by the Communities Overview and Scrutiny Committee on 3/11/2010. Appendix B sets out the criteria for commissioning a review. All 3 reviews can be accommodated within the current work programme if commissioned.

- 1.4 A decision on whether or not to commission a review on locality working was deferred until after the outcomes of the current Locality Review are known.

2. Scrutiny Reviews Progress Report 2010/11

Topic	Reports to Parent Committees	Progress and Comments
Hawthorn Ward	Health OSC 1.07.2010	Recommendations referred to PCT and NHS Partnership Trust. Recommendations accepted.
School Exclusions	Children & Young People OSC 8.9.2010	Recommendations being considered by Cabinet 18.11.2010
Safeguarding Children	Children & Young People OSC 8.9.2010	Recommendations being considered by Cabinet 18.11.2010
Support for Carers	Adult Social Care & Health OSC 16.09.2010	Recommendations being considered by Cabinet 16.12.2010
Child Adolescent Mental Health Services (CAMHS)	Adult Social Care & Health OSC 16.09.2010	Recommendations being considered by Cabinet 16.12.2010
Rugby A&E Services consultation	Adult Social Care & Health OSC 12.10.2010	Recommendations were endorsed by ASC&H OSC on 12.10.2010 and forwarded to Warwickshire PCT and UHCW
Ante Natal and Post Natal Services for Teenage Parents	Adult Social Care & Health OSC 8.12.2010	On schedule to report to OSC on 8.12.2010 Draft report currently circulating for agreement.
Communication with the public and financial accountability	Overview & Scrutiny Board 12.1.2011	Phase 1 report being considered by OSB on 10.11.2010
Public Service Reform	Overview & Scrutiny Board 12.1.2011	Facilitated workshop AM 3/11/2010 and further meeting 30 th November 2010. Workshop to consider future shape of public services & what local government services might be offered to the wider public sector.
Household Waste Recycling Centres	Communities OSC 3.11.2010	Single Issue Meeting held on 25 October 2010 Recommendations being considered by OSC 3/11/2010
Adult Social Care Prevention Services	Adult Social Care & Health OSC 24.1.2011	Review planning meeting held 26/10/2010. 2 select committees being arranged - PM 9/11/2010 overall strategy & vision, telecare, aids & adaptations, housing related services and extra care PM 23/11/2010—contribution of 3 rd sector, community meals and lunch clubs.

DAVID CARTER
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Shire Hall
Warwick
26 October 2010

Proposals for Task and Finish Groups

Appendix A

Review Topic (Name of review)	Hospital Discharges (delays and outcomes) and Reablement Services
Panel/Working Group etc – Members	TBA
Key Officer Contact	TBA
Relevant Portfolio Holder(s)	Cllr Izzi Seccombe; Adult Social Care Cllr Bob Stevens, Health
Relevant Corporate/LAA Priorities/Targets	<p>Corporate Priority 2 – Maximising independence for adults and older people with disabilities more choice and control in their life, the right help at the right time, easy access to information, advice, support and advocacy.</p> <ul style="list-style-type: none"> • Supporting people to remain at home living independently • Decrease ongoing home care packages due to the introduction of prevention and early intervention including reablement • Narrowing the gaps and sustainable affordable services fit for the future.
Timing Issues	<p>Reablement services are currently being rolled out across the County, the services are currently operational in 3 areas (Nuneaton and Bedworth, Stratford and North Warwickshire). The service will be introduced in Warwick District during October and then in Rugby by the end of November. During the roll out process the referral criteria has been extended to include hospital discharge. It is likely to be a few months before information about reablement of hospital discharge patients can be provided. Therefore, it is thought that January 2011 would be an appropriate time for the review to commence. This will enable the review to consider the impact the new way of working has had on hospital discharge.</p>
Type of Review	In depth review
Resource Estimate	<p>If commissioned this review is likely to take somewhere between 3-4 months to complete i.e. up to having an agreed final report ready for submission to committee. This is potentially a complex review. A provisional estimate of scrutiny officer support is between 288 to 312 hours or 48-52 days depending on the actual methodology used by the review. This assumes a review planning meeting, 4 evidence sessions, evidence review meeting, meeting to develop conclusions and recommendations and between 4-5 local site visits (a best practice visit outside the county is not included). The resource estimate includes arrangements for meetings, research time, liaison and contact with witnesses and write up of evidence and the final report.</p>

Rationale

(Key issues and/or reason for doing the review)

The longer people remain in hospital the more dependant they become and the more difficult it becomes to rehabilitate back to independent living, creating an increased pressure on adult social care services.

Getting people out of hospital and back into independent living at the earliest opportunity is cost effective for both health and adult social care services and a better outcome for the individual. Whilst it is important to ensure that discharges are timely, it is also fundamentally important to ensure that the outcome of the discharge is appropriate to individual needs. Government guidance states that no one should be admitted to residential care directly from hospital. Currently, it is thought that the numbers of people admitted to residential care direct from hospital in Warwickshire is too high. There is a need to ensure that health and social care services are working effectively in partnership to ensure timely discharges and appropriate discharge outcomes.

Outturn performance for 2009/10 comments on two key areas for improvement

We have missed our target to reduce the number of **delays of transferring patients from hospital to care**. This is an important partnership issue because although social care delays remain very low, delays that are the responsibility of the NHS make up over three quarters of the outturn for this indicator. Positive work has been undertaken with acute hospital trusts to identify and resolve delays across the health and social care system; both at an operational and strategic level such as transforming community based services. This is an important measure because it can impact on some of the most vulnerable and frail people in the County, who are caught up in the complex issues involved.

We also need to continue to rollout the **'Reablement'** service across the County. The service is designed to help people to regain the skills and confidence they need to live independently at home, particularly after an illness or spell in hospital. We will need to work with colleagues in the PCT to ensure the service forms part of a single or coordinated intermediate care service.

<p>Objectives of Review (Specify exactly what the review should achieve)</p>	<ol style="list-style-type: none"> 1) To establish how effectively health and social care services are working in partnership to ensure timely discharges and appropriate discharge outcomes 2) To identify the factors which cause delays in discharging people from hospital and lead to inappropriate discharge outcomes and to consider the effectiveness of any plans/actions which have been taken to address the issues. 3) To identify the barriers to improve hospital discharges (process and outcomes) and the affordable options or solutions which would enable improved outcomes for people 4) To assess the impact the reablement services has had on hospital discharges and outcomes 5) To identify whether there are inequalities across the county, differential waiting/assessment times or differential outcomes. 6) To identify whether there are areas where improved working with partners could improve the outcomes for people and reduce demands on resources. 7) To reduce the number of delayed discharges from hospital 8) To reduce the number of people admitted directly to residential care from hospital
<p>Scope of the Topic (What is specifically to be included/excluded)</p>	<p><u>Include</u> The following is included in the scope of the review:</p> <ul style="list-style-type: none"> • TBC <p><u>Excluded</u> The following falls outside the scope of the review:</p> <ul style="list-style-type: none"> • TBC
<p>Indicators of Success – Outputs (What factors would tell you what a good review should look like?)</p>	<ul style="list-style-type: none"> • Recommendations accepted and implemented to deliver improvements
<p>Indicators of Success – Outcomes (What are the potential outcomes of the review e.g. service improvements, policy change, etc?)</p>	<ul style="list-style-type: none"> • Recognisable improvements in discharge processes and outcomes • Reduction in number of delayed hospital discharges • Reduction in number of people admitted to directly to residential care from hospital
<p>Other Work Being Undertaken (What other work is currently being undertaken in relation to this topic, and any appropriate timescales and deadlines for that work)</p>	

Criteria for Commissioning Scrutiny Reviews

The Overview and Scrutiny Strategy sets out the following criteria for deciding whether to undertake a scrutiny review

- Does this issue have a potential impact for significant section(s) of the population?
- Is it a matter of general public concern?
- Is the issue to be reviewed a key deliverable of a strategic and/or partnership plan?
- Is it a key performance area where the Council needs to improve?
- Is there a legislative requirement to undertake the review?

Secondly to ensure that reviews add value/ make a difference

- Are there adequate resources available to do the activity well?
- Is the overview and scrutiny activity timely?
- Is there a clear objective for scrutinising this topic?
- Is there evidence to support the need for overview and scrutiny?
- What are the likely benefits to the council and its customers?
- Are we likely to achieve a desired outcome?
- What are the potential risks?

Reasons to reject Items for overview and scrutiny might include

- An issue is being examined elsewhere - e.g. by the cabinet, working group, officer group, other body
- An issue was dealt with less than 2 years ago
- New legislation or guidance is expected within the next year
- There is no scope for overview and scrutiny to add value/ make a difference